



MEET OUR
AWARD
WINNING
TEAM

Willie B. Nelson
Dale Fiedler
Dr. Theodore Ross
Dr. Michael Temporal
Tawni M. Collins

· MAKING A DIFFERENCE · MAKING A DIFFERENCE · MAKING A DIFFERENCE ·

2007
ANNUAL REPORT

WELCOME

Dear Friends,

Southern Illinois Healthcare Foundation has once again placed itself in the forefront for being recognized for providing access to care to those in need in southern Illinois. We were blessed this past year to have four individuals recognized for contributing their skills to these efforts: our Board Chairman, Mr. Willie Nelson; our Medical Director, Dr. Theodore Ross; our Corporate Director of Planning, Mr. Dale Fiedler; one of our physicians, Dr. Michael Temporal; and an RN at our Mother and Child Center, Tawni Collins were recognized by regional, state, and national agencies. Each of these individuals has truly made major efforts to push SIHF and themselves to increase access to quality care in the communities that we serve.

In 2007 SIHF was successful in partnering with local communities and agencies to pursue new grant opportunities and service lines. We received four federal awards to help expand our Salem facility, to begin a new Federally Qualified Healthcare Center in Greenup, Illinois, to start a new homeless program in the St. Clair and Madison County areas, and to commence planning for the potential start of a Federally Qualified Healthcare Center in Putnam and Marshall Counties in Illinois. In addition to these grants, we received funding from the Illinois Children's Foundation to expand our Bethalto dental services from a two chair to a five chair operation. We also continued our work throughout the year in planning the future start for a new Federally Qualified Healthcare Center in Effingham, Illinois in partnership with St. Anthony's Hospital. We continued to plan the development for a long-term partnership and integration between primary care and mental health services with Chestnut Mental Health Systems that is planned to start in 2008.

Clearly, 2007 laid the groundwork to make 2008 a very busy and productive year in creating access points throughout southern Illinois and to create partnerships that will truly make medical homes a more integrated and effective access point for those needing both primary and mental health services. In all, 2007 saw Southern Illinois Healthcare Foundation exceed over 74,000 individuals selecting us as their medical home that resulted in over 220,000 primary care visits. Our continued growth is both a reflection of our desire to assure everyone has access to care and our intent to create partnerships in communities that have access needs in southern Illinois.

We feel Southern Illinois Healthcare Foundation's role to become a safety-net provider continues to be a cornerstone of care. Our partnerships and the communities that we service are a vital part in making sure individuals know about the care we provide. All of our staff is committed to providing quality health care that families and friends select as their choice of medical care.



WILLIE B. NELSON
BOARD CHAIRMAN



ROBERT KLUTTS
CEO



LARRY MCCULLEY
COO

SERVICE AREA ACCOMPLISHMENTS & AWARDS

MEET OUR AWARD WINNING TEAM

As mentioned in the welcome letter, five of SIHF's outstanding staff members have been recognized by the community for their substantial impact on health care in the metro east.

Tawni Collins is the 2007 recipient of the Illinois Workforce Development Individual Achievement Award. While earning her Associates Degree in Nursing from Southwestern Illinois College, Ms. Collins worked full time at SIHF to support her and her young child. After graduating in May of 2007, she continued to work at Mother & Child Center and she will eventually return to school to obtain her Bachelor of Science Degree in Nursing.

Dr. Michael Temporal was recognized by St. Louis Magazine as an area "Best Doctor". Dr. Temporal joined the SIHF team in March 2006, and practices Family Medicine at

Belleville Family Health Center. He serves as a lead physician at a number of area nursing homes, provides care at a Palliative Care program at St. Elizabeth's Hospital, Housecalls, and home visit partnership with Southern Illinois Visiting Nurse's Association.

Dale Fiedler, Corporate Director of Planning and Development, was presented in 2007 with the Ramona Lopez Community Health Center Employee Award from IPHCA. Since his arrival in 1988, he has spent nearly 20 years guiding the growth of SIHF. Mr. Fiedler's leadership has evolved the health centers into a regional safety net system of care. He has tirelessly continued to strive for excellence in his dedication to the health of the underserved in southern Illinois.

Dr. Theodore Ross was selected by the National Association of Community Health

Centers as the recipient of the 2007 Samuel L. Rodgers Achievement Award. Dr. Ross joined SIHF in 1989 as a National Health Service Corp scholar. He embodies all of the qualities that this award represents, which includes being a remarkable health care provider, community activist, and a national leader in health and civil rights.

Willie B. Nelson was presented with the 2007 Dr. Martin Luther King Jr. Humanitarian Award from SIU. From a retired bank manager in 1998 to over 15 years of dedicated service with SIHF, Mr. Nelson is committed to ensuring families receive the care they deserve. He currently serves as the SIHF board Chairman, helping to establish health centers in southern Illinois.

ALTON

- Alton Health Center
- Alton Women's Health Center

BELLEVILLE

- Belleville Family Health Center
- Belleville Pediatric and Adolescent Health Center
- Southern Health Center
- West Belleville Health Center

BETHALTO

- Bethalto Health Center

CAHOKIA

- Cahokia Health Center
- Cahokia School Based Clinic

CENTREVILLE

- Adult Care Center
- Mother & Child Center

EAST ST. LOUIS

- East St. Louis School Based Clinic
- State Street Center
- Windsor Health Center

FAIRMONT CITY

- Fairmont City Health Center

GRANITE CITY

- Koch Health Center

SALEM

- Salem Medical Center

SAUGET

- Family Care Center

VANDALIA

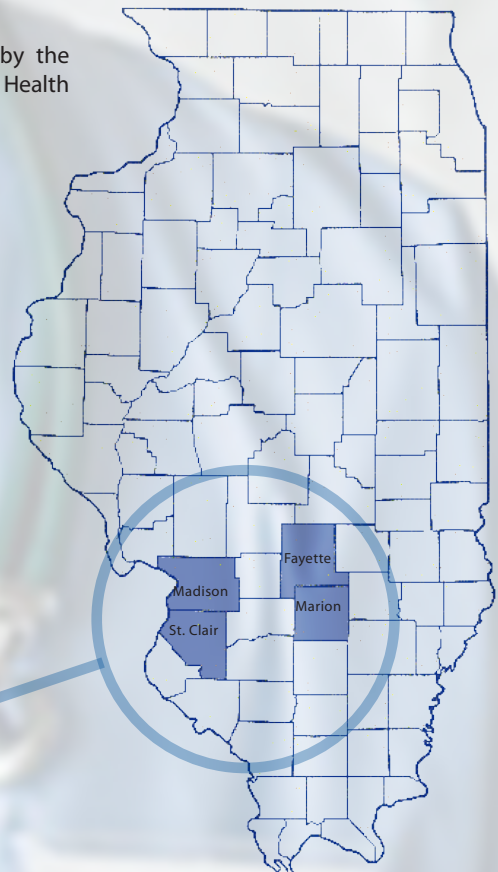
- Vandalia Health Center

WASHINGTON PARK

- Washington Park Health Center

ST. CLAIR & MADISON COUNTIES

- Mobile Health Unit



GRANTS

SERVICE/GRANT	FOCUS	FUNDING SOURCE
Section 330(E)	Community Health Centers	HRSA – Bureau of Primary Health Care
Healthy Start	Reduction of Infant Mortality	HRSA – Maternal Child Health Bureau
Ryan White Part C	Primary Care	HRSA – HIV/AIDS Bureau
Ryan White Part A & B	HIV Social Case Management and Outreach	St. Clair County Health Department
Sickle-Cell Screening	Sickle-Cell Genetic Screening	Illinois Department of Public Health
Family Planning	Family Planning Services	Illinois Department of Human Services
Healthworks	Case Management of Foster Children for 5-County Region	Illinois Department of Human Services
Violent Crime Victim Assistance	Victim Advocate	Illinois Attorney General
Stand Against Cancer	Breast & Cervical Cancer Education & Screening	Illinois Department of Public Health
Section 330(G)	Migrant Health Centers	HRSA – Bureau of Primary Health Care
Section 330(H)	Homeless Health Center	HRSA – Bureau of Primary Health Care

SIHF INCREASES ACCESS FOR THE AREA'S HOMELESS...

SIHF's Mobile Medical Unit travels to all of the homeless shelters in Madison and St. Clair Counties.

In 2007, SIHF was awarded a Health Care for the Homeless grant. "Already we have helped people who have not seen a physician in years. We have taken care of a wide range of conditions, from common illnesses to even arranging for brain surgery for one patient", says Dr. Jean Johnson-Strachan, the primary clinician for the program. The public response has been heartwarming. There have been positive newspaper stories, letters to the editors, and the office has received a very positive letter from an advocate for the poor, according to Rick Diaz, Senior Operations Manager of the Homeless Program.

For many years, SIHF's board and staff have been involved in programs for homeless persons. They recognized that

the homeless population face severe barriers to accessing medical services. SIHF worked collaboratively with the Madison County Continuum of Care and with the St. Clair County Homeless Action Council to develop an integrated system of care to address medical, dental, and behavioral health services for the homeless.

In St. Clair and Madison Counties there are 4,111 homeless persons identified by social service agencies. While there are the chronic homeless as most would expect, an astounding 47% of the identified homeless are children in our communities. Given that there are 28,450 persons in the two counties whose income is at 50% of poverty or below, there are so many who are close to becoming homeless. The SIHF program is bringing hope to persons in very challenging situations.

PROGRAMS AND ACCOMPLISHMENTS

NEW PATIENT PAYMENT PLAN

Southern Illinois Healthcare Foundation implemented a new patient fee schedule in April 2007 for uninsured and underinsured patients under 200% of poverty. This new fee schedule was a significant modification from the old system that changed from a percentage sliding fee scale to a flat fee model. The effect of this change has



been positive for both the self-pay patients and our staff. A key impact of the new flat fee model allowed us to incorporate the charges for all lab services into the new slide cost structure. This has allowed the Foundation

to increase the availability of labs and improve the compliance of patients needing episodic and routine lab services. This new fee schedule also allows us to improve communications with the self-pay patients as they now are able to have more precise information on their visit cost for the medical services prior to coming to the health center. Patients are now more likely to have the minimum payment with them upon their arrival. This has been a positive step in improving customer service and outcomes.

Additionally, SIHF worked to help those uninsured patients over the 200% of poverty level that need access to our medical services, but who are still uninsured. To address this, the Foundation created a new prompt payment policy for these patients who are not eligible for the sliding fee discount. Patients that are over 200% of poverty can now receive their primary care visit and labs for one set price as long as they pay in full on the day of service.

DENTAL EXPANSION IN BETHALTO

The Bethalto Health Center received financial assistance when a regional foundation announced the center would receive more than \$100,000 for new equipment and additional staff. The Illinois Children's Healthcare Foundation donated \$113,500 to the Southern Illinois Healthcare Foundation to be used for the expansion of dental services at the Bethalto center. "This allows us the opportunity



to fund programs that address one of the states most compelling needs - oral health services for children," said Susan Kerr, president of the Illinois Children's Healthcare Foundation. So far, the money has been invested in three dental chairs, bringing the center's total to five chairs, as well as the addition of two full-time dentists.

DEMAND INCREASING:

The demand for healthcare services in the communities that we serve is demonstrated by the continued trend of increased individuals and patient visits in 2007.

	2004	2005	2006	2007
HEALTH CENTERS	18	19	20	21
OUT PATIENT VISITS	163,998	191,172	211,812	223,560
INDIVIDUALS SERVED	56,469	62,539	71,558	74,151
BUDGET	25.8 mil	27 mil	33.4 mil	38.3 mil
EMPLOYEES	370	385	489	519
PROVIDERS	74	81	93	99

MISSION, VISION AND VALUES

OUR MISSION:

To improve the overall health of the communities we serve as part of a network of health and supportive services that meets health needs, promotes positive lifestyles, ensures a healthy environment, and provides useful health information and guidance.

OUR VISION:

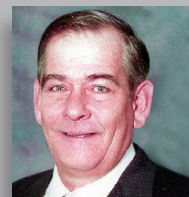
For the communities we serve to have access to quality health care and related services that empower individuals to improve their overall life chances and achieve the highest quality of life.

OUR VALUES:

- Professionalism
- Compassion
- Quality
- Access
- Customer Service
- Diversity
- Collaboratiion
- Honesty

JOE TOUCHETTE

Heavy hearts can only be lifted by inspiration. Mr. Joe Touchette provided that inspiration as a board member and officer for Southern Illinois Healthcare Foundation since 1991. Mr. Touchette's dedication and commitment to working for the public good also extended to his extensive service as a Township Supervisor. We all were fortunate to have worked along side Mr. Touchette, so while his presence will be sadly missed; his leadership will never be forgotten.



BOARD MEMBERS



WILLIE B. NELSON
Chairman



ETHEL MANAGER
Vice Chairman



RICHARD SINCLAIR
Treasurer



HARVEY JONES, JR.
Asst. Treasurer



VICKY EDEN
Asst. Secretary



IRMA GOLLIDAY



LUCY SMITH, PHD



SUSAN BROWN



REV. ZOILA MARTY



BUNNY BROSMAN



MARTHA WARFORD

CELEBRATING 22 YEARS OF PROVIDING EXCEPTIONAL HEALTHCARE TO OUR PATIENTS