

SIHF Southern Illinois
Healthcare Foundation



ANNUAL REPORT
2009

Welcome



Willie B. Nelson, Sr.
Board Chairman



Robert Klutts
Chief Executive Officer



Larry McCulley
President

Dear Friends,

The year 2009 brought challenges and struggles for many people, communities, and service organizations. Yet, we at SIHF adapted to these challenges and continued our mission to help assure access to health care for everyone, especially those who found themselves without insurance coverage this past year.

Our focus and efforts led SIHF to develop and open our first health center in Macoupin County, Bunker Hill Health Center. We relocated and expanded our Vandalia Healthcare Center and began plans to do the same at our centers in Belleville (2 locations), East St. Louis, Effingham, Granite City, and Salem.

In addition to these initiatives, SIHF began planning our future with Electronic Health Records and the Health Information Exchange. We partnered with our state association, the Illinois Primary Healthcare Association, in selecting and rolling out the NextGen Practice

Management and Electronic Health Records through a single network. SIHF will begin the rollout of this new software in early 2010. We were also selected as the lead agency to facilitate the design of the Region 4 Medical Trading Area's Health Information Exchange (HIE). The HIE project will create the direction area health providers take in establishing interoperability to share electronic medical records.

The year 2009 laid the foundation for what will be a tremendous year of change for SIHF in 2010. Building on this foundation we will surpass our 2009 visit total of 312,858 and total patients served in 2009 of 92,562. Our commitment and integration with current and future partners remains key to our efforts in providing the access to care everyone deserves. We look forward to making 2010 a year of hope as we celebrate the successes and the future around our 25th Anniversary with you.



Larry McCulley
President



Robert Klutts
Chief Executive Officer



Willie B. Nelson, Sr.
Board Chairman

Primary Care & Behavioral Health *Services*

Primary Care

- | | |
|---|--|
| Family Medicine | Laboratory Services |
| Pediatric Medicine | School Based Health Care |
| Adult Medicine | Medication Management & Assistance |
| Immunizations | Healthy Start |
| Dental | <ul style="list-style-type: none"> · Prenatal Case Management · Prenatal Education |
| <ul style="list-style-type: none"> · Cleanings · Fillings · Sealings · Extractions (children) · Restorations · X-Rays | Asthma Care |
| Obstetrics/Gynecology | Diabetes Education |
| | Prenatal Care |
| | HIV/AIDS Services |
| | Walk-In Services |

Support Services

- Transportation
- Homeless Outreach and Services
- Migrant Services
- Community Health Promotion & Education

Mental Health

- Psychiatry
- Psychiatric Nursing Support
- Individual Counseling
- Group Counseling

	2004	2005	2006	2007	2008	2009
HEALTH CENTERS	18	19	20	21	28	30
OUTPATIENT VISITS	163,998	191,172	211,812	223,560	256,295	284,897
INDIVIDUALS SERVED	56,469	62,539	71,558	74,151	82,578	92,562
BUDGET	\$25.8 mil	\$27 mil	\$33.4 mil	\$38.3 mil	\$44.5 mil	\$46.9 mil
EMPLOYEES	370	385	489	519	562	582
PROVIDERS	74	81	93	99	128	137

GRANTS & CONTRACTS

Grants & Contracts

We offer our thanks and recognition to our following supporters in 2009.

STATE

Illinois Department of Human Services

- Healthworks

Illinois Department of Public Health

- Madison Health Center
- Belleville Family Health Center
- Genetics Grant
- Communities of Color

Illinois Department of Healthcare & Family Services

- Health Information Exchange Grant

Office of the Attorney General

- Violent Crimes Victim Assistance Grant
- Pharmacy Benefits Management Settlement

Illinois Criminal Justice

- Victims of Crime Act

St. Clair County Grants

- Regional Implementation Grant
- Teen Pregnancy Prevention
- Jail Project (HIV)
- Ticket For The Cure

FEDERAL

Bureau of Primary Healthcare

- Community Health Center
- Migrant & Seasonal Farmworkers
- Public Housing Primary Care
- Healthcare for the Homeless
- Capital Improvement Project Grant
- Increased Demand for Services Grant

Bureau of Maternal and Child Health

- Healthy Start

HIV/AIDS Bureau

- Ryan White HIV: Parts A, B, & C

PRIVATE

- Children's Research Triangle
- SIU - Violent Crimes Assist-Child Abuse
- SIU - Residency Program Grant
- SIU - Practice Based Research Network

- Illinois Children's Healthcare - Dental
- Susan G. Komen for the Cure St. Louis
- Avon Foundation Breast Care Fund
- Stand Against Cancer

New Providers 2009

Behavioral Health

Destiny Kharsi, LCSW

Windsor Health Center
Mother & Child Center
Christian Activity Health Center

Sang Nelson, LCSW

Koch Health Center

Family Medicine

James Nanney, PA-C

Bunker Hill Health Center

Lori Schwartz, FNP-BC

Primetime Clinic - Belleville

Bryan Steele, MD

Good Samaritan Health Center

Danielle Bogue, FNP-BC

Mother & Child Center

Internal Medicine

Seth Hahs, MD

Salem Health Center

OB/GYN

Jamie North, MD

Alton Women's Health Center

Jacqueline Young, MD

Mother & Child Center
Washington Park Health Center

Otolaryngology

James Fernandez, MD

Koch Health Center

Jeffrey Fierstein, MD

Koch Health Center

Pediatrics

Amber Stallard, CPNP-PC

Cahokia School Based Clinic
Mother & Child Center

Tabitha Jones, DO

Alton Health Center

Psychiatry

Stacy Neff, DO

Alton Health Center

Bunker Hill Health Center

On June 1st, 2009, SIHF opened Bunker Hill Health Center in Bunker Hill, IL. Opening a health center in Bunker Hill was vital because of the diminishing access to health care for low income residents and an increase in demand for health care due to the country's economic situation. Many residents would have to drive long distances to see a provider which make chronic diseases, such as diabetes, more



problematic to regularly treat for patients. SIHF saw the need to bring primary health care services in the rural community of Bunker Hill. Along with primary

care services, the center also provides laboratory and radiology services in the adjacent chiropractic office as a convenience to the patients. Primary health care services are provided by James Nanney, PA, along with his staff. SIHF would like to commend the efforts of Senator Deanna Demuzio, Representative Betsy Hannig, Andrew Manar - Macoupin County Board Chairman, and Suzanne Spickerman (local resident and business owner), in making the Bunker Hill Health Center a reality.

Bureau of Primary Health Care Grant

SIHF's special populations (Migrant and Seasonal Farm Workers and Health Care for the Homeless) received a service expansion grant from the Bureau of Primary Health Care. Two new staff members have been hired to provide assistance to these special

populations. Staff will provide help in accessing follow-up medical appointments, social service appointments, and assist in efforts to improve their life chances. The grant helps improve the effectiveness of the medical care provided to these populations.

Patient Navigation Program

The SIHF Patient Navigation program for breast cancer was expanded this year, with a grant from the Avon Foundation Breast Care Fund. The collaboration with Touchette and Kenneth Hall Regional Hospitals is called "START NOW Breast Cancer Awareness Services" which helps to ensure women in East St. Louis and surrounding communities receive mammograms. SIHF patients are provided a Patient Navigator, who works to educate about screening, schedules appointments, arranges for transportation, and if needed, provides support through the treatment process. This program is available to all SIHF patients who are women, 40 and over, and who utilize health centers located in East St. Louis and surrounding low income communities. It has dramatically increased the number of women who receive mammogram screenings each year.

Health Information Exchange

A planning grant to establish a Health Information Exchange (HIE) for a nine county medical trade area was awarded to SIHF in 2009 from the Illinois Department of Healthcare and Family Services. This year long planning grant enables SIHF to work with healthcare institutions and providers throughout the area to analyze sending and receiving of health

& highlights

information. The results of this analysis will be utilized to establish a cooperative service among the healthcare providers in this regional medical trade area to improve the quality and efficiency of information exchange.

SWIC Grant

A collaborative grant with the Southwestern Illinois College was obtained from the Illinois Department of Commerce and Economic Opportunity to assist in the upgrade of staff computer skills. Staff members are receiving specialized training in the Microsoft Office applications of Word, Excel and Outlook. Staff will also receive training in customer service, while leadership staff will receive training in Lean Six Sigma. The process improvements achieved by this project will better enable SIHF to implement new practice management systems and electronic medical records.

Expanded Dental Services

The Illinois Children's Healthcare Foundation awarded SIHF with a grant to expand dental services provided under general anesthesia to Medicaid patients. Due to barriers that many children on Medicaid face, they are subject to subpar oral healthcare. In Madison and St. Clair Counties, there are over 57,000 children on Medicaid. Other than Touchette Regional



Hospital, the closest hospital that will consistently allow scheduled appointments of children covered by Illinois Medicaid for dental treatment is in Chicago. With this grant, SIHF was able to double its surgical time and number of children served.

Facility Renovations

Facility renovations at Salem Health Center, West Belleville Health Center, and Belleville Pediatric and Adolescent Health Center will be made possible with \$2.5M in funding awarded under the American Recovery & Reinvestment Act (ARRA). These improvements will address handicapped accessibility requirements, improve energy efficiency, and improve facility design for better patient flow and privacy. Collectively, the projects will create 25.5 new full-time equivalent jobs (17.5 construction related, 7 SIHF patient support staff, and 1 fiscal staff).

Other ARRA funding enabled SIHF to retain a physician and support staff (3.8 F.T.E.) and add 6.6 F.T.E. in Alton and Washington Park.

Communities of Color

A Communities of Color grant was received from the Illinois Department of Public Health, Office of Minority Health. This grant supports an outreach worker and promotional activities specifically designed to address breast & cervical health issues among African American and Hispanic women. The program partners with local churches and businesses to target uninsured women of color.

Pharmaceutical Services



Access to pharmaceutical services and medication therapy is made possible with the award of a pharmacy service expansion grant from

the HRSA Bureau of Primary Health Care. This grant is a collaboration with the Southern Illinois University School of Pharmacy, Schnucks Supermarkets, and SIHF. The primary target area for the service is SIHF health centers in the Belleville service area. This grant provides an on-site pharmacist and a bilingual staff member to provide consultation, patient education, and medication therapy management. Another innovative process is the involvement of the Schnucks' pharmacist. When a patient picks up their medication, the pharmacist will review the patient's medication management plan.

Pharmaceutical access was further improved by a grant from the Illinois Attorney General's office to provide medications at no cost to self-pay patients. Due to the demand for this beneficial program, only three health center locations are able to participate. Over 800 people received over 2,000 prescriptions in the four months the program was in operation in 2009.

KRESGE Foundation Grant

SIHF, in collaboration with Lewis and Clark Community College in Godfrey, Illinois, received a competitive planning grant to address health disparities and the social determinants of health. Numerous innovative models are being planned including an integration of

services with Lewis and Clark Community College's Nurse Managed Center and SIHF's FQHC to directly address patients' social determinants of health. This service will be located on a community college campus where 60% of the students are uninsured. A rural service delivery component to increase access to primary care is also being planned.

Primetime Clinic of Belleville

SIHF opened Primetime of Belleville on August 3, 2009. The focus of the center is to offer acute care services for the entire family, seven days a week, with no appointment necessary. Primetime of Belleville was created by forming a unique relationship with St. Elizabeth's Hospital of Belleville to provide an E.R. diversion service. The Health Center is located in close proximity to the emergency room, so St. Elizabeth's can easily redirect simple acute cases to Primetime of Belleville. The clinic currently operates Monday thru Saturday with the availability of on-site laboratory and radiology services through St. Elizabeth's Hospital. Along with acute care services, the center performs school physicals and vaccinations. Primetime Clinic of Belleville is for patients who lack access and ongoing preventative care. SIHF would like to thank St. Elizabeth's Hospital and the Hospital Sisters Health Systems (HSBS) for their help in bringing these services to the area. Due to the



success of Primetime of Belleville, SIHF is pursuing other opportunities to partner with local hospitals and create similar clinics in their facilities.

& highlights

2009 Awards

In October, Robert Klutts, CEO of Southern Illinois Healthcare Foundation (SIHF) and Ethel Manager, Vice Chairman of SIHF Board of Directors, received the 2009 Danny K. Davis Achievement Award and the Consumer Board Dedication Award (respectively) from the Illinois Primary Health Care Association (IPHCA).

The Danny K. Davis Achievement Award is IPHCA's most prestigious award. It is given to a person who has been dedicated to bringing access to healthcare for those in need for at least 10 years. The Consumer Board Dedication Award is given to a community health center board representative who exemplifies a high level of dedication to making sure primary care services are available to the community. These characteristics are more than fitting for Mr. Klutts and Ms. Manager.

For over 20 years Mr. Klutts has been a part of the SIHF story. From humble beginnings, Mr. Klutts has inspired, motivated, and built one of the fastest growing healthcare organizations in the regional area. Mr. Klutts has seen SIHF grow to over 30 health centers and become the twelfth largest employer in the Metro East with over 1,200 staff and over 160 physicians.

Ms. Manager has proudly served on the SIHF board for 14 years. She has provided key leadership in recognizing the need for SIHF to expand its services to other communities throughout Southern Illinois.

Her leadership to increase healthcare access for all is consistent with her dedication and spiritual compassion to help others improve their quality of life. Ms. Manager

continues to use her vision and creativity to move SIHF forward while ensuring access to healthcare.

"After going through many hardships to build our healthcare system, I am so very proud of our humble beginning. We have helped many people over the years and have made a real difference in the lives of so many of our citizens living in the many communities we serve today," stated Ms. Manager during her acceptance speech.



Every year IPHCA receives nominations for the awards and a panel of community health center executives are chosen to select the honorees. Past awardees include Robert Klutts, CEO of SIHF, and Dale Fiedler, SIHF Corporate Director of Planning and Development. SIHF also has a long list of staff and board members who have received prestigious awards from other community and healthcare organizations. With successful people like these on our side, it is no wonder that SIHF continues to build access to healthcare in all the communities we serve.

2009 Board Members



Willie B. Nelson, Sr.
Board Chairman



Ethel Manager
Vice Chairman



Richard Sinclair
Treasurer



Harvey Jones, Jr.
Asst. Treasurer



Lucy Smith, PhD
Secretary



Vicky Eden
Asst. Secretary



Irma Golliday



Susan Brown



Rev. Zoila Marty



Bunny Brosman



Martha Warford



Walter Hunter



Marie Nelson



James F. Clayborne, Jr.
Board Attorney

MISSION

Our Mission

To improve the communities we serve as part of a network of health and supportive services that promotes healthy lifestyles, environment, and information.

VISION

Our Vision

For communities to have access to quality health care and services that empower individuals to improve their life opportunities, which achieve their highest quality of life.

VALUES

Our Values

Professionalism · Compassion · Quality · Access
Customer Service · Diversity · Collaboration · Honesty

PARTNERSHIPS

Hospital Partners

Touchette & Kenneth Hall Regional Hospitals*

Alton Memorial Hospital	Salem Township Hospital
Anderson Hospital	St. Anthony's Hospital (Alton)
Memorial Hospital (Belleville)	St. Anthony's Hospital (Effingham)
Fayette County Hospital	St. Elizabeth's Hospital (Belleville)
Gateway Regional Medical Center	

Integrated Community Partners

Archview Economic Development Corp.	Lewis & Clark Community College
Cardinal Glennon Specialists	Madison County Health Department
Children's Research Triangle	Madison County Housing Authority
Christian Activity Center	Marion County Health Department
Comprehensive Behavioral Health Center	Puentes de Esperanza
East Side Health District	St. Clair County Health Department
East St. Louis Housing Authority	St. Clair County Homeless Action Council
Family and Child Treatment Services	Madison County Continuum of Care
Hospital Sisters Health System	

Education & Training Partners

CALC Institute	Southern Illinois Healthcare Association
Everest College	SIU School of Medicine
Kaskaskia College	SIUE School of Nursing
Maryville University	SIUE School of Nursing Community Nursing Services Clinic
McKendree University	SIUE School of Pharmacy
Missouri College	Southwestern Illinois College (SWIC)
Riverbend Head Start	St. Louis University
Sanford-Brown College	
Scott Air Force Base	

KABOOM! – BUILD A PARK



In June 2009, Southern Illinois Healthcare Foundation (SIHF) proudly supported “KaBoom! - National Campaign for Play” by teaming up with East St Louis Park District, South End New Development Neighborhood Organization, and the St Louis Rams to build two new playgrounds at Lincoln Park and Virginia Park in East St. Louis.

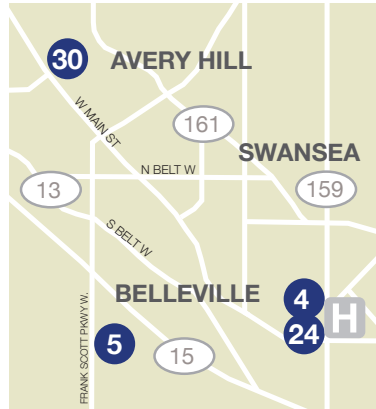
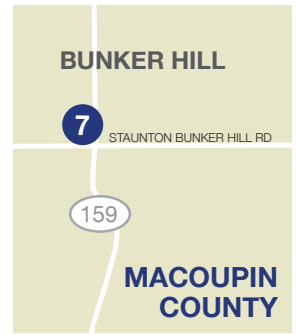
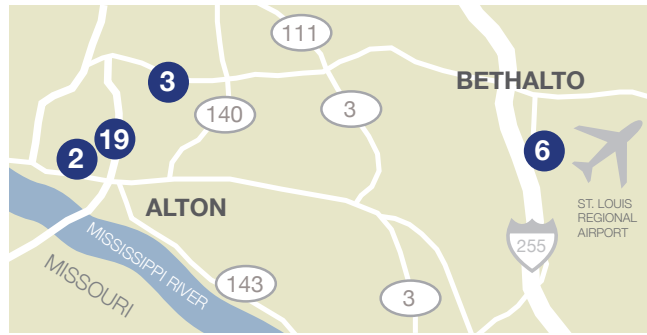
SIHF took part in the program in order to help improve playgrounds for children. Many employees were compelled to help in the efforts. SIHF leadership, along with 25 staff members, spent 450 volunteer hours constructing the playgrounds.

“As a healthcare organization, we are committed to promoting health and wellness in the communities we serve. We want to ensure that children grow to be healthy and motivated adults. Through the construction of these playgrounds, we are able to promote exercise and social development to the children of East St. Louis,” said Larry McCulley, President of SIHF.

Obesity in children is increasing at an alarming rate due to increased use in gaming systems, computers, television, and the lack of playground spaces. Providing children with a safe place to play will help children grow physically, mentally, and emotionally. By collaborating with local leaders and organizations, SIHF has given families a place to be active and promote healthy, strong families.

KaBoom! is a non-profit organization focusing on community collaboration with a combined goal of providing a play space for children. SIHF looks forward to partnering with local leaders and organizations in 2010 to further strengthen our communities.





Health Center Locations

- 1 ADULT CARE CENTER**
6010 Bond - Centreville, IL 62207
618.337.8153
- 2 ALTON HEALTH CENTER**
550 Landmarks Blvd. - Alton, IL 62002
Adults: 618.463.5905
Pediatrics: 618.463.0649
Psychiatry: 618.465.8829
- 3 ALTON WOMEN'S HEALTH CENTER**
#2 Memorial Dr., Suite 122
Alton, IL 62002
618.465.2550 or 618.462.6040
- 4 BELLEVILLE FAMILY HEALTH CENTER**
180 S. 3rd Street - Belleville, IL 62220
Suite 300: 618.233.5480
Suite 201: 618.222.4701
- 5 BELLEVILLE PEDIATRIC & ADOLESCENT HEALTH CENTER**
2900 Frank Scott Pkwy West, Suite 950
Belleville, IL 62223
618.233.3205
- 6 BETHALTO HEALTH CENTER**
#2 Terminal Drive Suite 8 - E. Alton, IL 62024
Adults & OB/GYN: 618.258.0485
Pediatrics: 618.259.1419
Adults & Dental: 618.258.8460
Psychiatry: 618.259.0365
- 7 BUNKER HILL HEALTH CENTER**
144 N. Washington St. - Bunker Hill, IL 62014
618.585.6290
- 8 CAHOKIA HEALTH CENTER**
818 Upper Cahokia Rd. Cahokia, IL 62206
618.337.2597 Quick Care Ill: 618.337.2597
- 9 CAHOKIA SCHOOL BASED CLINIC**
Cahokia Senior High School
800 Range Lane - Cahokia, IL 62206
618.337.3117
- 10 CENTRAL COLLINSVILLE HEALTH CENTER**
80 Burlington - Collinsville, IL 62234
618.343.6015
- 11 CHRISTIAN ACTIVITY HEALTH CENTER**
540 North 6th Street - E. St. Louis, IL 62201
618.875.9815
- 12 COMMUNITY PROGRAMS (Health Education)**
129 N. 8th - 1 Center - E. St. Louis, IL 62201
618.271.7313
- 13 CUMBERLAND COUNTY HEALTH CENTER**
302 N. Mill Street - Greenup, IL 62428
217.923.3311
- 14 DELMAR DENTAL CENTER**
1820 Delmar Ave - Granite City, IL 62040
618.877.4488
- 15 EAST ST. LOUIS SCHOOL BASED CLINIC**
East St. Louis Senior High School
4901 State St. - E. St. Louis, IL 62205
618.482.4562
- 16 EFFINGHAM HEALTH CENTER**
900 W. Temple, Suite 208 - Effingham, IL 62401
217.342.0211
- 17 FAIRMONT CITY HEALTH CENTER**
2568 N. 41st Street - Fairmont City, IL 62201
618.482.4015
- 18 FAMILY CARE CENTER**
2071 Goose Lake Rd- Sauget, IL 62206
618.332.5369
- 19 GOOD SAMARITAN HEALTH CENTER**
815 East 5th St. - Suite 202 - Alton, IL 62002
618.462.4939
- 20 HEALTHCARE FOR THE HOMELESS**
Serving St. Clair & Madison Counties
618.304.7411
- 21 KOCH HEALTH CENTER**
2100 Madison - Granite City, IL 62040
Internal Med: 618.452.3301
Pediatrics: 618.219.3318
OB/GYN: 618.451.4872
Family Medicine: 618.877.8717
Behavioral Health: 618.452.4969
Psychiatry: 618.452.4969
- 22 MADISON HEALTH CENTER**
304 Madison Avenue - Madison, IL 62060
618.452.1129
- 20 MIGRANT HEALTH PROGRAM**
"Healthcare On Wheels"
Locations and times vary
618.875.8677 or 618.977.3619
- 23 MOTHER & CHILD CENTER**
6000 Bond - Centreville, IL 62207
618.332.2740 Quick Care Il: 618.332.2740
- 24 PRIMETIME - BELLEVILLE**
211 S 3rd Street - Ste 2304 - Belleville, IL 62220
618.222.4763
- 25 PRIMETIME - WINDSOR**
129 N. 8th Street - E. St. Louis, IL 62201
618.274.9105
- 26 SALEM MEDICAL CENTER**
1275 Hawthorn Road - Salem, IL 62881
Adults & Dental: 618.548.4545
Pediatrics: 618.548.4590
- 27 STATE STREET CENTER**
2001 State Street - E. St. Louis 62205
618.271.9191 Quick Care I: 618.271.0207
- 28 VANDALIA HEALTHCARE CENTER**
1510 Sunset Drive - Vandalia, IL 62471
618.283.3144
- 29 WASHINGTON PARK HEALTH CENTER**
5540 Bunkum Rd - Washington Park, IL 62204
618.875.4701
- 30 WEST BELLEVILLE HEALTH CENTER**
7210 West Main - Belleville, IL 62223
Family Practice: 618.398.8840 or 618.398.8851
OB/GYN: 618.394.0712
Psychiatry: 618.398.9850
- 31 WINDSOR HEALTH CENTER**
100 N. 8th - E. St. Louis, IL 62201
Family Practice & OB/GYN: 618.271.7691
Internal Medicine: 618.274.9105
Psychiatry: 618.271.0130

Corporate Office

2041 Goose Lake Road Sauget, Illinois 62206
p | 618.332.0964 f | 618.332.2427

Executive Office

8080 State Street East St. Louis, Illinois 62203
p | 618.397.3303 f | 618.397.5191