



CELEBRATING 25 YEARS  
OF  
MAKING A DIFFERENCE



**2010** | Annual Report

## Dear Friends,

The year 2010 marked the 25th anniversary of SIHF. Celebrations were held at each facility to thank the providers and staff, who are the heart of this organization. An anniversary dinner hosted by SIHF to thank our supporters and partners capped off the year long event with a Community Leadership Award being given to U.S. Congressman Jerry Costello and a Community Partner Award given to Mr. Joe Hubbard of Catholic Urban Programs for their years of dedication and support to build and support healthcare in the region.

To continue our pursuit for excellence throughout our organization, SIHF had two groups of employees trained to become Lean Six Sigma Green Belts. This program is used by corporations across the U.S. to improve business flow and promote cultural change within the company. Each employee in these two groups attended 80 hours of classroom training. Subsequently, each employee was assigned a project that directly addressed a real-life situation within SIHF. The knowledge gained through the training gives employees the opportunity to improve the quality of care for patients and create a positive and more efficient work environment.

This year also marked a leadership transition at Southern Illinois Healthcare Foundation with the retirement of Robert Klutts. Mr. Klutts came to SIHF in 1988 when it had one location and 2,088 patients. His leadership transformed the struggling organization into a nationally recognized health center that serves over 97,000 patients from more than 30 locations that strategically positioned SIHF as a key healthcare provider in the region.

Transitions are also rapidly occurring in the healthcare marketplace. The Patient Protection and Affordable Care Act has already made an impact on SIHF with the funding of a \$10.3 million capital grant. This funding will support a new 2-story, 32,000 square foot facility in Granite City and will renovate and expand SIHF's State Street facility in East St. Louis.

We look forward to making 2011 a year of continued success in increasing access for the underserved.



**Willie B. Nelson, Sr.**  
BOARD CHAIRMAN

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**Larry McCulley**  
PRESIDENT & CEO

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# SERVICES

## Primary Care & Behavioral Health

### MENTAL HEALTH

- Psychiatry
- Psychiatric Nursing Support
- Individual Counseling
- Group Counseling

### SUPPORT SERVICES

- Transportation
- Homeless Outreach and Services
- Migrant Services
- Community Health Promotion & Education
- Healthy Start - Prenatal Case Management & Prenatal Education
- Pharmaceutical Assistance

### PRIMARY CARE

- Family Medicine
- Pediatric Medicine
- Adult Medicine
- Dental Medicine
- Obstetrics/Gynecology
- Laboratory Services
- School Based Health Care
- Medication Management & Assistance
- HIV/AIDS Services
- Walk-In Services

	2004	2005	2006	2007	2008	2009	2010
OUTPATIENT VISITS	163,998	191,172	211,812	223,560	256,295	284,897	297,230
INDIVIDUALS SERVED	56,469	62,539	71,558	74,151	82,578	92,562	97,086
BUDGET	\$25.8 mil	\$27 mil	\$33.4 mil	\$38.3 mil	\$44.5 mil	\$46.9 mil	\$50.9 mil
EMPLOYEES	370	385	489	519	562	582	593
PROVIDERS	74	81	93	99	128	137	143



2010

# GRANTS & CONTRACTS

We offer our thanks and appreciation to our supporters in 2010.

## STATE

### Illinois Department of Human Services

- Healthworks

### Illinois Department of Public Health

- Madison Health Center
- Belleville Family Health Center
- Genetics Grant
- Communities of Color
- Stand Against Cancer

### Illinois Department of Healthcare & Family Services

- Health Information Exchange Grant

### Office of the Attorney General

- Violent Crimes Victim Assistance Grant
- Pharmacy Benefits Management Settlement

### Illinois Criminal Justice

- Victims of Crime Act

### St. Clair County Grants

- Regional Implementation Grant
- Jail Project (HIV)
- Ticket For The Cure

## FEDERAL

### Bureau of Primary Healthcare

- Community Health Center
- Migrant & Seasonal Farmworkers
- Public Housing Primary Care
- Healthcare for the Homeless
- Capital Improvement Project Grant
- Increased Demand for Services Grant

### Bureau of Maternal and Child Health

- Healthy Start

### HIV/AIDS Bureau

- Ryan White HIV: Part C

## PRIVATE

- Children's Research Triangle
- SIU - Violent Crimes Assist-Child Abuse
- SIU - Residency Program Grant
- Illinois Children's Healthcare - Dental

- Susan G. Komen for the Cure St. Louis
- Avon Foundation Breast Care Fund

# NEW PROVIDERS

2010

## DENTAL MEDICINE

**Sean Morgan, DDS**  
EFFINGHAM HEALTH CENTER

## FAMILY MEDICINE

**Olga Barchugova, MD**  
BETHALTO HEALTH CENTER

**Lindsey Berson, FNP**  
WASHINGTON PARK HEALTH CENTER  
MOBILE MEDICAL UNIT

**Kevin Clark, PA-C**  
PRIMETIME CLINIC - BELLEVILLE

**Laurain Hendricks, MD**  
ALTON HEALTH CENTER

**Liza Herzing, FNP**  
ALTON HEALTH CENTER

**Catherine Marshall, FNP-BC**  
BELLEVILLE FAMILY HEALTH CENTER

**DeAnn Miller, FNP-BC**  
CUMBERLAND COUNTY HEALTH CENTER

**Cheryl Pritchard-Palmer, FNP-BC**  
WINDSOR HEALTH CENTER

**Catrina Vandeloo, FNP-BC**  
VANDALIA HEALTHCARE CENTER

## INTERNAL MEDICINE

**Sarnit Charnond, MD**  
ALTON HEALTH CENTER

## OBSTETRICS & GYNOCLOGY

**Karen Hartzel, CMN**  
VANDALIA HEALTHCARE CENTER

## PEDIATRICS

**Khaldoun Elzoobi, MD**  
CAHOKIA HEALTH CENTER

**Chavalit Rojan, MD**  
KOCH HEALTH CENTER

## PSYCHIATRY

**Oyemade Adegboyega, MD**  
WEST BELLEVILLE HEALTH CENTER

**Kalyani Gavini, MD**  
MOTHER & CHILD CENTER

**Christopher Johnson, MD**  
WINDSOR HEALTH CENTER



## SALUD PARA TODOS

Salud para todos is a brand Southern Illinois Healthcare Foundation (SIHF) developed as a tool to promote Latino programs and services offered in several of its health centers. The new brand promotes a welcoming environment for all Latino populations throughout the SIHF service area.

Roughly translated, Salud para todos means “Health for Everyone”. With the Latino population growing



regionally and nationally, it has become an important segment in the communities SIHF serves. The brand will solidify SIHF as a culturally friendly and

easy to access healthcare system and show SIHF as a health and support services provider of choice.

Throughout the creation of Salud para todos, SIHF was sure to involve the communities where it sees the highest number of Latino patients. Knowing the importance of community involvement, SIHF will continue to listen to the community as Salud para todos moves forward by tracking customer feedback and making changes as necessary.

Salud para todos is a link for the Latino populations to healthcare, education, and referrals. By bringing Latino services under one umbrella, SIHF will be able to effectively serve this growing population and ensure they have access to healthcare.

## IL-HITREC

Southern Illinois Healthcare Foundation continues to serve its role as the Southern Illinois Satellite Office for Illinois Health Information Technology Regional Extension Center (IL-HITREC). IL-HITREC is staffed by a team of experienced professionals who offer technical assistance, guidance, and information on best practices so physicians can become meaningful users of certified EHR technology. The IL-HITREC support team are currently meeting and signing up physicians in 41 counties throughout Southern Illinois. Nearly 99 physicians have committed to these services and the staff is looking forward to signing on more in the upcoming months.

SIHF was selected by Northern Illinois University, who is the lead organization of a \$7.5 million grant from the Department of Health and Human Services. As a Regional Extension Center (REC) satellite office, SIHF will support 41 counties in Southern Illinois by educating physicians about the benefits of electronic health records. With the knowledge that the physicians gain, they will be better informed and up to date on the best practices related to healthcare.



# Making a Difference

## SALEM MEDICAL CENTER EXPANSION



Salem Medical Center began construction of a 5,600 square feet addition to its facility located at 1275 Hawthorn

Road in Salem, Illinois. The over \$900,000 investment in the community is due to an increase in demand for health care in Salem and surrounding areas. These additions are vital to further expand healthcare services in the community.

The project, slated for completion in June 2011, will add nine exam rooms, office space, medical records storage, and a user-friendly registration and patient waiting area. In addition, the current health center space will undergo renovations to the nurse's station, office space, and construction of a conference room. The project will bring 10 full and part time jobs to the community and will allow the organization to add new physicians and support staff.

Salem Medical Center has been serving the community for over 35 years. The center provides quality health care for the entire family. The center is currently staffed with four family care physicians, two internal medicine physicians and one pediatric physician. In addition to medical services, Salem Medical Center also has dental services.

## AWARDS OF EXCELLENCE IN DIABETES CARE

Salem Medical Center, Alton Health Center, and Good Samaritan Health Center were honored by the Your Healthcare Plus program for their quality care in serving diabetes patients. Salem Medical Center was recognized with the top award as a Blue Ribbon performer and Alton and Good Samaritan Health Centers received the Award of Excellence.

The Your Healthcare Plus program, a statewide Medicaid program that sets to improve the quality of care for people with chronic illnesses in Illinois, presented this honor to the physicians and staff of



Good Samaritan Health Center Staff pictured left to right: Dr. Victor Hidalgo, Jennifer Stutz, Health Center Manager, Kelly Lorts, Patient Registration, and Dr. Bryan Steele.

the three health centers because of their consistent above average performance when caring for patients with diabetes. The program looked at thresholds of performance in clinical conditions,

and found that both health centers had high marks in commonly recognized measures of quality care for diabetes patients.

2010

# BOARD MEMBERS



**Willie B. Nelson, Sr.**  
BOARD CHAIRMAN



**Ethel Manager**  
VICE CHAIRMAN



**Richard Sinclair**  
TREASURER



**Harvey Jones, Jr.**  
ASST. TREASURER



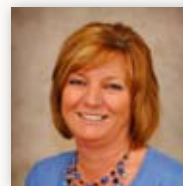
**Lucy Smith, PhD**  
SECRETARY



**Vicky Eden**  
ASST. SECRETARY



**Irma Golliday**



**Susan Brown**



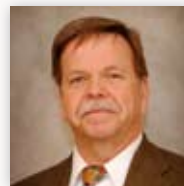
**Rev. Zoila Marty**



**Bunny Brosman**



**Martha Warford**



**Walter Hunter**



**Marie Nelson**



**James F. Clayborne, Jr.**  
BOARD ATTORNEY

# MISSION, VISION, & VALUES | 2010

## OUR MISSION

To improve the communities we serve as part of a network of health and supportive services that promotes healthy lifestyles, environment, and information.

## OUR VISION

For communities to have access to quality health care and services that empower individuals to improve their life opportunities, which achieve their highest quality of life.

## OUR VALUES

Professionalism, Compassion, Quality, Access, Customer Service, Diversity, Collaboration, & Honesty.

2010

# 25<sup>TH</sup> ANNIVERSARY



Fostering partnerships and developing access for health was the driving force for Southern Illinois Healthcare Foundation's (SIHF) year long celebration. The SIHF network is comprised of nearly 40 health centers located in the counties of St. Clair, Madison, Macoupin, Cumberland, Effingham, Fayette, and Marion. SIHF healthcare services are focused on providing primary healthcare in family medicine, internal medicine, pediatrics, and obstetrics/gynecology. In recent years, SIHF has expanded its services to include behavioral health, dental, and pharmacy services. SIHF services have grown to care for more than 97,000 patients and over 322,000 annual visits.

SIHF celebrated both internal staff and external partners in the healthcare industry. The SIHF Network is one of the areas' largest employers with over 1,300 staff members and 190 physicians. To support this effort, leadership visited every health center and our affiliated hospitals to celebrate and thank the physicians and staff who are the heart of SIHF. During

each celebration, SIHF leadership provided recognition and thanks to the staff, providers, and to the patients. Patients were provided the chance to enter into a special 25th drawing with prizes awarded to two to four patients at every location.

The 25th Anniversary dinner was hosted by SIHF to thank its supporters and partners that have helped the Foundation build a strong integrated service. With nearly 200 people in attendance, Larry McCulley presented a Community Leadership Award to U.S. Congressman Jerry Costello and Community Partner Award to Joe Hubbard of Catholic Urban Programs for their years of dedication and support to building healthcare in the community. The Honorable John Baricevic, Chief Judge of St. Clair County, gave a moving keynote address and the evening was capped off by the premier of SIHF's 25th Anniversary video which reflects on 25 years of offering access, hope, trust, and compassion.





## Hospital Partners

Alton Memorial Hospital  
 Anderson Hospital  
 Cardinal Glennon Children's Medical Center  
 Community Memorial Hospital (Staunton)  
 Fayette County Hospital  
 Gateway Regional Medical Center  
 Memorial Hospital (Belleville)

Salem Township Hospital  
 St. Anthony's Hospital (Alton)  
 St. Anthony's Hospital (Effingham)  
 St. Elizabeth's Hospital (Belleville)  
 St. Louis University Hospital  
 Touchette Regional Hospital\*



## Community Partners

Archview Economic Development Corp.  
 Cardinal Glennon Specialists  
 Cahokia School District 187  
 Children's Research Triangle  
 Christian Activity Center  
 Comprehensive Behavioral Health Center  
 East Side Health District  
 East St. Louis Housing Authority  
 East St. Louis School District 189  
 Family and Child Treatment Services  
 Lewis & Clark Community College  
 Madison County Continuum of Care

Madison County Health Department  
 Madison County Housing Authority  
 March of Dimes  
 Marion County Health Department  
 Puentes de Esperanza  
 St. Clair County Continuum of Care  
 St. Clair County Health Department  
 St. Clair County Homeless Action Council  
 St. Louis University  
 United States Air Force  
 Washington University  
 Well Spring Resources



## Education & Training Partners

CALC Institute  
 Clark Community College  
 Everest College  
 Kaskaskia College  
 Lake Land College  
 Maryville University  
 McKendree University  
 Missouri College  
 Riverbend Head Start  
 Sanford-Brown College  
 Scott Air Force Base

Southern Illinois  
 Healthcare Association  
 SIU School of Medicine  
 SIUE School of Nursing  
 Community Nursing Services Clinic  
 SIUE School of Pharmacy  
 Southwestern Illinois College (SWIC)  
 St. Louis University  
 Vatterott College

# INCREASING ACCESS

2010

## HEALTH CENTER EXPANSION GRANT

In October, Southern Illinois Healthcare Foundation (SIHF) was awarded \$10.3 million through the Affordable Care Act – Capital Development Grant. The award will be used to construct a new Koch Health Center in Granite City and the renovation and expansion of the State Street Center in East St. Louis.

The Koch Health Center, which is currently located in Gateway Regional Medical Center, has become one of SIHF's busiest locations. With over 30,713 annual

visits per year, the center offers behavioral health, internal medicine, pediatrics, and OB services in four different areas and on three different floors. As part of the \$8.8 million project, the new location will be approximately 31,800 square feet compared to 14,600 square feet and 13 additional exam rooms will be added bringing the total to 36.

"There has been a significant increase in demand for services at Koch Health Center. The number of self-pay patients and those under 200% poverty have increased by 57 percent," stated Patrice Howard, Vice President of Administrative

Operations. "With the opening of the new facility in October of 2012, we will increase access to healthcare for 4,500 new patients"

Part of the grant will also be used to expand 2001 State Street Center which is located in East St. Louis, IL. The current facility has outgrown its small, tight space and need to accommodate for the 24% increase in patients. The project includes an additional 3,764 square feet and six exam rooms and allow for 1,500 new patients.



EAST ST. LOUIS



GRANITE CITY



BELLEVILLE

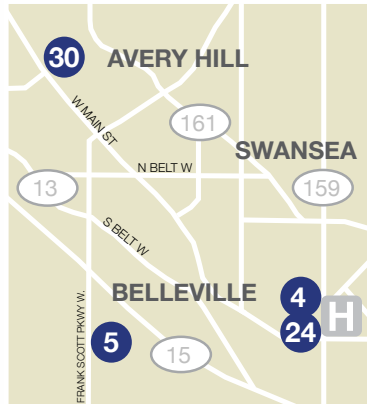
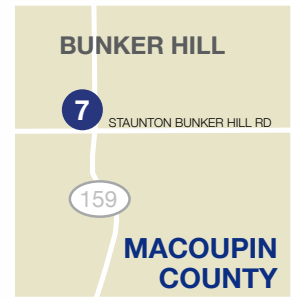
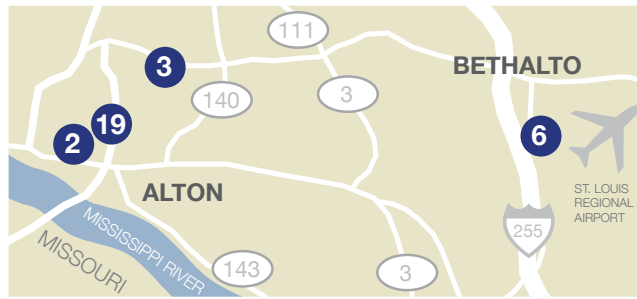
## BELLEVILLE RENOVATIONS

West Belleville Health Center and Belleville Pediatric and Adolescent Health Center began facility renovations in July 2010 with a grant received from the American Recovery and Reinvestment Act. The renovations will increase infrastructure capacity and access to care by addressing handicapped accessibility requirements, enabling

more efficient operations, and improving facility design for a more conducive patient flow.

At Belleville Pediatric and Adolescent Health Center, renovations include two additional exam rooms and a lift for handicap accessibility to the lower level. Construction on the lower level consisted of adding office space and a behavioral health patient area.

At West Belleville Health Center, the renovation work is completed in the first suite and the medical records area. First floor renovations will create a more effective space for patient access and work flow. The expected completion date for the renovation is April of 2011.



# HEALTH CENTER LOCATIONS

2010

- 1 ADULT CARE CENTER**  
6010 Bond - Centreville, IL 62207  
618.337.8153
- 2 ALTON HEALTH CENTER**  
550 Landmarks Blvd. - Alton, IL 62002  
Adults: 618.463.5905  
Pediatrics: 618.463.0649  
Psychiatry: 618.465.8829
- 3 ALTON WOMEN'S HEALTH CENTER**  
#2 Memorial Dr., Suite 122  
Alton, IL 62002  
618.465.2550 or 618.462.6040
- 4 BELLEVILLE FAMILY HEALTH CENTER**  
180 S. 3rd Street - Belleville, IL 62220  
Suite 300: 618.233.5480  
Suite 201: 618.222.4701
- 5 BELLEVILLE PEDIATRIC & ADOLESCENT HEALTH CENTER**  
2900 Frank Scott Pkwy West, Suite 950  
Belleville, IL 62223  
618.233.3205
- 6 BETHALTO HEALTH CENTER**  
#2 Terminal Dr. Suite 8 - E. Alton, IL 62024  
Adults & OB/GYN: 618.258.0485  
Pediatrics: 618.259.1419  
Adults & Dental: 618.258.8460  
Psychiatry: 618.259.0365
- 7 BUNKER HILL HEALTH CENTER**  
144 N. Washington St. - Bunker Hill, IL 62014  
618.585.6290
- 8 CAHOKIA HEALTH CENTER**  
818 Upper Cahokia Rd. Cahokia, IL 62206  
618.337.2597 Quick Care III: 618.337.2597
- 9 CAHOKIA SCHOOL BASED CLINIC**  
Cahokia Senior High School  
800 Range Lane - Cahokia, IL 62206  
618.337.3117
- 10 CENTRAL COLLINSVILLE HEALTH CENTER**  
80 Burlington - Collinsville, IL 62234  
618.343.6015
- 11 CHRISTIAN ACTIVITY HEALTH CENTER**  
540 North 6th Street - E. St. Louis, IL 62201  
618.875.9815
- 12 COMMUNITY PROGRAMS (Health Education)**  
129 N. 8th - 1 Center - E. St. Louis, IL 62201  
618.271.7313
- 13 CUMBERLAND COUNTY HEALTH CENTER**  
302 N. Mill Street - Greenup, IL 62428  
217.923.3311
- 14 DELMAR DENTAL CENTER**  
1820 Delmar Ave - Granite City, IL 62040  
618.877.4488
- 15 EAST ST. LOUIS SCHOOL BASED CLINIC**  
East St. Louis Senior High School  
4901 State St. - E. St. Louis, IL 62205  
618.482.4562
- 16 EFFINGHAM HEALTH CENTER**  
900 W. Temple, Suite 208 - Effingham, IL 62401  
217.342.0211
- 17 FAIRMONT CITY HEALTH CENTER**  
2568 N. 41st Street - Fairmont City, IL 62201  
618.482.4015
- 18 FAMILY CARE CENTER**  
2071 Goose Lake Rd - Sauget, IL 62206  
618.332.5369
- 19 GOOD SAMARITAN HEALTH CENTER**  
815 East 5th St. - Suite 202 - Alton, IL 62002  
618.462.4939
- 20 HEALTHCARE FOR THE HOMELESS**  
Serving St. Clair & Madison Counties  
618.304.7411
- 20 KOCH HEALTH CENTER**  
2100 Madison - Granite City, IL 62040  
Internal Med: 618.452.3301  
Pediatrics: 618.219.3318  
OB/GYN: 618.451.4872  
Family Medicine: 618.877.8717  
Behavioral Health: 618.452.4969  
Psychiatry: 618.452.4969
- 21 MADISON HEALTH CENTER**  
304 Madison Avenue - Madison, IL 62206  
618.452.1129
- 22 MIGRANT HEALTH PROGRAM**  
"Healthcare On Wheels"  
Locations and times vary  
618.875.8677 or 618.977.3619
- 23 MOTHER & CHILD CENTER**  
6000 Bond - Centreville, IL 62207  
618.332.2740 Quick Care II: 618.332.2740
- 24 PRIMETIME - BELLEVILLE**  
211 S 3rd Street - Ste 2304  
Belleville, IL 62220  
618.222.4763
- 25 PRIMETIME - WINDSOR**  
129 N. 8th Street - E. St. Louis, IL 62201  
618.274.9105
- 26 SALEM MEDICAL CENTER**  
1275 Hawthorn Road - Salem, IL 62881  
Adults & Dental: 618.548.4545  
Pediatrics: 618.548.4590
- 27 STATE STREET CENTER**  
2001 State Street - E. St. Louis 62205  
618.271.9191 Quick Care I: 618.271.0207
- 28 VANDALIA HEALTHCARE CENTER**  
1510 Sunset Drive - Vandalia, IL 62471  
618.283.3144
- 29 WASHINGTON PARK HEALTH CENTER**  
5540 Bunkum Rd  
Washington Park, IL 62204  
618.875.4701
- 30 WEST BELLEVILLE HEALTH CENTER**  
7210 West Main - Belleville, IL 62223  
Family Practice: 618.398.8840  
or 618.398.8851  
OB/GYN: 618.394.0712  
Psychiatry: 618.398.9850
- 31 WINDSOR HEALTH CENTER**  
100 N. 8th - E. St. Louis, IL 62201  
Family Practice & OB/GYN: 618.271.7691  
Internal Medicine: 618.274.9105  
Psychiatry: 618.271.0130



**EXECUTIVE OFFICE**

8080 State Street  
East St. Louis, IL 62203  
p | 618.397.3303  
f | 618.397.5191

**CORPORATE OFFICE**

2041 Goose Lake Road  
Sauget, IL 62206  
p | 618.332.0964  
f | 618.332.2427

[www.sihf.org](http://www.sihf.org)